

## Conversation guide

The following questions will help you when contacting a plumber or electrician to ensure you find the right trade's person for installing a Showerguard shower timer.

1. Can you contact Showerguard directly to obtain installation information and provide me with a quote for the installation?

2. Do you need to visit my home in order to give me an installation quote?

3. Have you installed a Showerguard shower timer before?

4. If I buy a Showerguard shower timer from the manufacturer directly will you install it for me?

5. Can you tell me if I have mains or low pressure hot water over the phone or do you need to visit me?

6. Can I send you a photograph of the hot water cylinder label to ensure I order the correct Showerguard shower timer?

7. Can I send you a photograph of my shower mixer or bathroom shower installation to help you assess the installation costs?

8. Do you know an electrician who would work with you on the installation to save me having to contact two separate trades' people?

9. Have you heard good reports from others as to the effectiveness of the Showerguard shower timer?

10. Does the price of the Showerguard shower timer seem fair to you?